



CAPABILITY STATEMENT



COMPANY OVERVIEW

Rapid Plumbing Group's commercial division is a highly accomplished, multi-faceted plumbing, drainage & gas fitting services provider, specializing in providing expert maintenance & construction solutions for the commercial, industrial, and government sectors.

Strategically based in Western Sydney, we service the entire Sydney metro and Lower Blue Mountains regions and since our establishment in 2003, our team of highly trained professionals have consistently exceeded KPIs and client expectations, as demonstrated through our successful completion of countless government maintenance contracts and large-scale commercial and industrial projects.

Through strategic partnerships with leading organizations and government agencies, alongside a steadfast commitment to our core values, **Rapid Plumbing Group has been able to establish ourselves as industry leaders and the plumbing contractor of choice** for high-quality plumbing, drainage, and gas-fitting services.

Rapid Plumbing Group is a leading Aboriginal & Veteran owned plumbing contractor that has proudly been supporting government, industrial, and commercial clients throughout the Sydney and the Lower Blue Mountains regions for over 20 years.

COMPANY DETAILS

📍 Head Office: 74 Mileham Street,
South Windsor, NSW 2756

☎ 1800 172 743

✉ info@rapidsolutions.net.au

🌐 rapidplumbinggroup.com.au

ABN: 83 131 332 253

Rapid Plumbing Group's dual commitment to Indigenous and veteran initiatives enables us to deliver trusted, community-focused services that fulfill our clients' diversity and inclusion objectives.

100% ABORIGINAL & VETERAN OWNED AND OPERATED

As Australia's **ONLY** Aboriginal and Veteran owned plumbing drainage & gas fitting service provider, Rapid Plumbing Group is uniquely positioned to support our government and corporate clients in meeting their procurement requirements. Working with us enables clients to fulfill specific supplier diversity initiatives required by many public and private sector projects, and government contracts.

Our Aboriginal and Veteran heritage brings added value to clients seeking reliable partners who can enhance their social and economic impact metrics while delivering exceptional quality and dependability.

Unique Procurement Benefits For Clients:

- ▶ **Supplier Diversity:** As an Aboriginal and veteran-owned business, we help clients meet mandated diversity goals and government procurement guidelines.
- ▶ **Corporate Social Responsibility:** Partnering with us contributes to inclusive, community-focused economic growth.
- ▶ **Trusted Expertise:** Our unique background combines cultural insight, military discipline, and a commitment to community, reinforcing our dedication to service excellence.



OUR PURPOSE

Rapid Plumbing -- providing consistent standards of service regardless of project's value or property type.

Our purpose is to provide dependable, high-quality plumbing, drainage, and gas-fitting services that enhance the safety, efficiency, and sustainability of the clients & communities we serve. We are driven by a commitment of integrity, professionalism, and environmental responsibility, ensuring that each project we undertake delivers reliable solutions that meet and exceed client expectations.

Beyond addressing immediate plumbing needs, our focus is also on creating long-term value. By investing in innovative technologies and sustainable practices, we aim to minimize environmental impact and promote resource conservation.

OUR MISSION

To provide comprehensive, cost-effective, and dependable plumbing and maintenance services tailored to the commercial, industrial, and government sectors.



OUR SPECIALIST CAPABILITIES

At Rapid Plumbing Group, we provide affordable and cost-effective plumbing services to the commercial, industrial, and government sectors. We specialise in large-scale plumbing and gas-fitting installations as well as ongoing reactive and preventative maintenance contracts.

Our commitment to providing high-quality work is evidenced through our investment in training and development programs for our team. We strive to stay up-to-date with industry advancements, so we can continually deliver the latest and most innovative solutions to our clients.

DETAILED TESTING & REPORTING



We provide thorough testing and reporting services, ensuring all systems function optimally and meet compliance standards. Our detailed documentation allows for clear insights and quick identification of any potential issues, offering clients a transparent overview of their system's condition.

ASSET & PROJECT MANAGEMENT



Our team is experienced in comprehensive asset and project management, handling every phase from planning to execution. We coordinate resources, timelines, and budgets effectively, ensuring projects are delivered on schedule, within budget, and to the highest standards.

WATER, GAS, AND DRAINAGE COMPLIANCE



We ensure all water, gas, and drainage installations and repairs comply with industry regulations and safety standards. Our commitment to compliance not only provides peace of mind but also helps clients avoid costly legal and operational setbacks.

NEW CONSTRUCTION BUILDS



Our expertise in new construction builds enables us to deliver complete plumbing installations tailored to each project's specifications. From design to final inspection, we ensure each system is installed efficiently and effectively to support the building's long-term functionality.

PROFESSIONAL RENOVATIONS & FIT OUTS



Whether modernizing existing systems or installing new fixtures, our renovation and fit-out services are tailored to meet the unique needs of each commercial or industrial space. We bring precision and expertise to every project, ensuring a seamless and high-quality outcome.

EXPERT PREVENTATIVE & REACTIVE MAINTENANCE



We offer both preventative and reactive maintenance services to keep systems running smoothly and prevent costly breakdowns. Our team is equipped to address issues swiftly, minimizing downtime and ensuring uninterrupted service for clients.

OUR EXPERT PLUMBING SOLUTIONS

At Rapid Plumbing Group we don't just do plumbing—we excel at it, setting a standard that outperforms competitors. From simple installations or maintenance to complex repairs and specialized systems, we handle every aspect of plumbing, drainage and gas fitting with unparalleled expertise and precision.

Our commitment to excellence ensures that each job is completed to the highest standards, delivering lasting results that provide our clients with absolute peace of mind.

When you choose Rapid Plumbing Group, you're choosing superior quality, reliability, and a service that truly stands above the rest.

Rapid Plumbing Group delivers expert plumbing solutions across commercial, industrial, government, construction, and property management sectors, tailored to meet the unique needs of each industry that we service-We truly are the best in the business.

Please see below just some of our expert plumbing services we have to offer

- ▶ COMMERCIAL HOT WATER
- ▶ APPLIANCE INSTALLATION
- ▶ BLOCKED DRAINS
- ▶ FILTRATION SYSTEMS
- ▶ BURST PIPES
- ▶ PUMP SYSTEMS
- ▶ NEW BUILDS
- ▶ SEPTIC SYSTEMS
- ▶ RENOVATIONS
- ▶ ABSORPTION & RUBBLE PITS
- ▶ TAPS & TOILETS
- ▶ RAIN WATER
- ▶ METAL ROOF & GUTTER
- ▶ EYE WASH STATIONS
- ▶ CCTV DRAIN INSPECTIONS
- ▶ LEAK DETECTION
- ▶ PIPE LOCATING
- ▶ DRAINAGE SOLUTIONS
- ▶ FIRE SERVICES
- ▶ FLOOD PREVENTION
- ▶ GAS PLUMBING
- ▶ DISABLED PLUMBING
- ▶ BACKFLOW & TMV'S
- ▶ GENERAL MAINTENANCE
- ▶ ROOF & PIT CLEANS
- ▶ EMERGENCY PLUMBING

INDUSTRIES WE SERVE

Rapid Plumbing Group proudly serves a diverse range of industries & property types, delivering expert plumbing, drainage, and gas-fitting solutions tailored to meet the unique needs of each and every sector. Our clients span commercial, industrial, and government sectors, where we're known as the trusted partner of choice for high-quality, reliable service.

Our organizational structure encompasses two core divisions—construction and maintenance which allow us to offer a full comprehensive range of services that cater to the unique demands of each of our clients and project type.

Some of the industries we proudly service include:

- ▶ AGED CARE
- ▶ DEFENCE
- ▶ EMERGENCY SERVICES
- ▶ EDUCATION
- ▶ CHILDCARE
- ▶ PROPERTY & FACILITY MANAGEMENT
- ▶ RETAIL
- ▶ HOSPITALITY
- ▶ MEDICAL & DENTAL
- ▶ INSURANCE
- ▶ BUILDING
- ▶ TRANSPORT
- ▶ MINING
- ▶ AGRICULTURE, FORESTRY, & FISHERIES

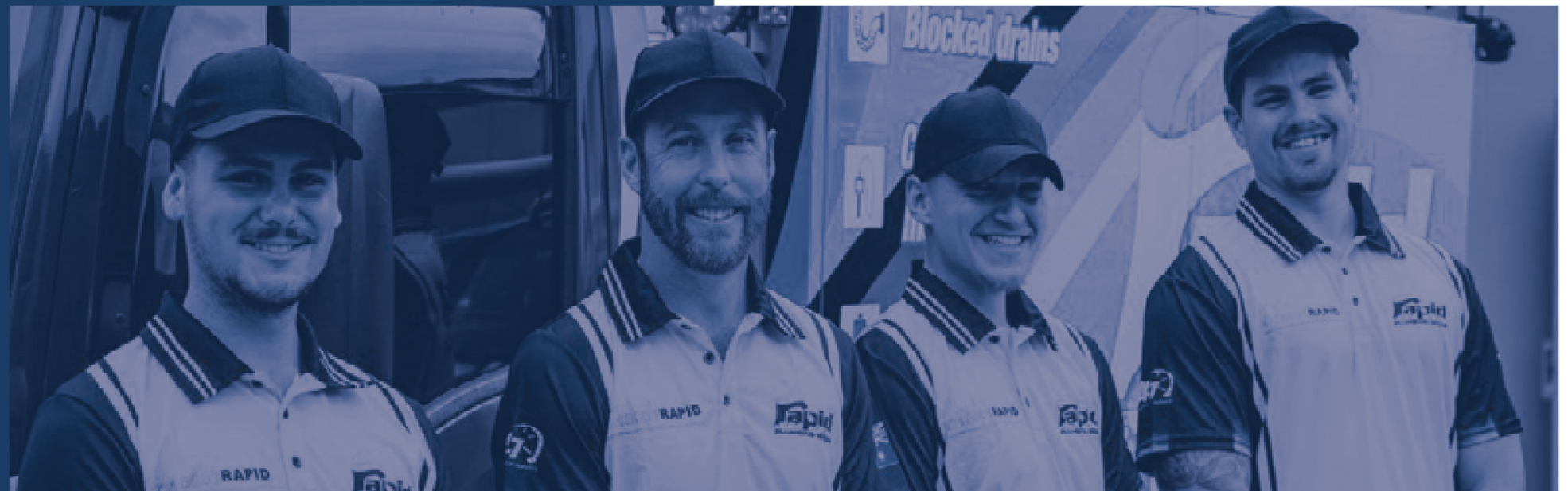
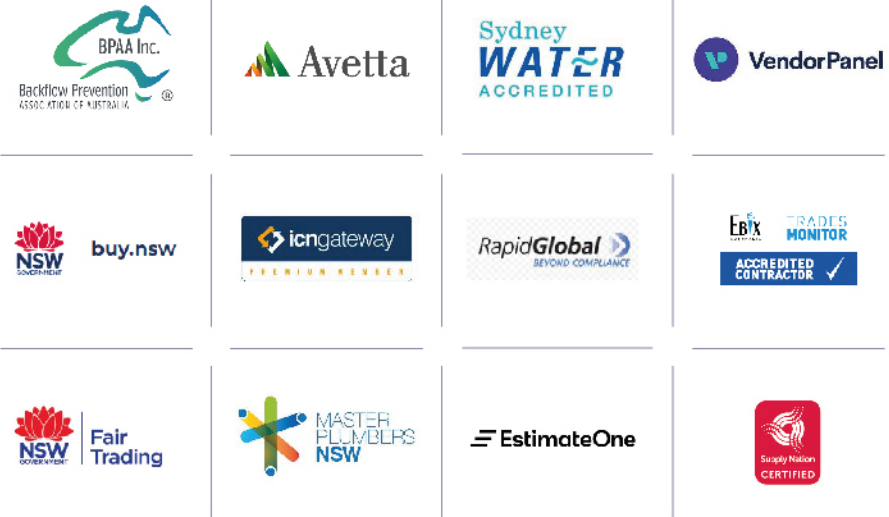


ACCREDITATIONS AND KEY PARTNERSHIPS

Rapid Plumbing Group proudly holds industry accreditations and certifications that underscore our dedication to quality, safety, and compliance.

Our strategic partnerships with leading suppliers, manufacturers, and industry experts allow us to deliver the highest standards of service and cutting-edge plumbing solutions.

These accreditations and alliances keep us at the forefront of technology, sustainability, and regulatory compliance, ensuring that our clients benefit from the reliable, efficient, and environmentally responsible plumbing services that we are renown for.



OUR ORGANIZATIONAL VALUES

Rapid Plumbing Group operates with a strong commitment to specific values that define our approach to service, community, and sustainability. These guiding principles shape every project, ensuring that we deliver high-quality results that supports client objectives creating a positive, lasting impact.

ABORIGINAL ENGAGEMENT

As an Aboriginal-owned business, Rapid Plumbing Group is dedicated to Indigenous inclusion within the trades. We support initiatives for Indigenous employment, training, and leadership, contributing to a diverse, skilled workforce. Our operations honour Aboriginal culture and heritage, fostering strong community connections and positive social impact.

WORKPLACE HEALTH AND SAFETY (WHS)

Health and safety is central to our operations at Rapid Plumbing Group. We uphold rigorous WHS standards, employing comprehensive risk management and advanced safety training to protect our team, clients, and the public. By ensuring all team members are consistently trained on the latest protocols, we foster a safe, compliant, and efficient work environment that enhances productivity and reliability.

QUALITY ASSURANCE

We pride ourselves on a rigorous approach to quality. From planning, implementation and through to completion, we follow a strict quality control framework that guarantees high standards across all aspects of our work. Our custom quality assurance system encompasses every stage of the project lifecycle, ensuring accountability and delivering outcomes that meet or exceed client expectations.

ENVIRONMENTAL RESPONSIBILITY

Sustainability is integral to our operations. Rapid Plumbing Group employs environmentally responsible practices to minimize our ecological footprint, including water-saving initiatives, waste reduction, and the use of eco-friendly materials where possible. We are committed to providing solutions that protect the environment while meeting the diverse needs of our clients.

INTEGRITY AND TRANSPARENCY

Honesty and transparency are the foundation of our business. We believe in open communication with clients, partners, and our community, fostering trust and building relationships based on mutual respect. Our commitment to integrity ensures that our clients receive the dependable, high-quality service they expect from a trusted partner.

SOME OF OUR MAJOR CLIENTS

Rapid Plumbing Group is a trusted partner for high-quality plumbing solutions, serving major clients across the commercial, industrial, and government sectors. Our extensive client base includes leaders in facilities and property management, emergency services, and large-scale construction, reflecting our proven expertise in managing complex plumbing systems within challenging and high-demand environments.

Our commitment to excellence enables us to deliver expert installation, repair, and maintenance services tailored to each client's unique requirements. We consistently exceed expectations, providing reliable solutions that ensure safety, efficiency, and peace of mind for our clients.





KEEP IN TOUCH

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